



[www.minretsag.dk](http://www.minretsag.dk)  
(mycourtcas) -  
Denmark

The Danish Court Administration

# Welcome

## Agenda

1. Presentation
2. The Courts of Denmark
3. The Danish Court Administration
4. Civil cases
5. Demonstration of the system –  
[minretssag.dk](http://minretssag.dk)





# Presentation

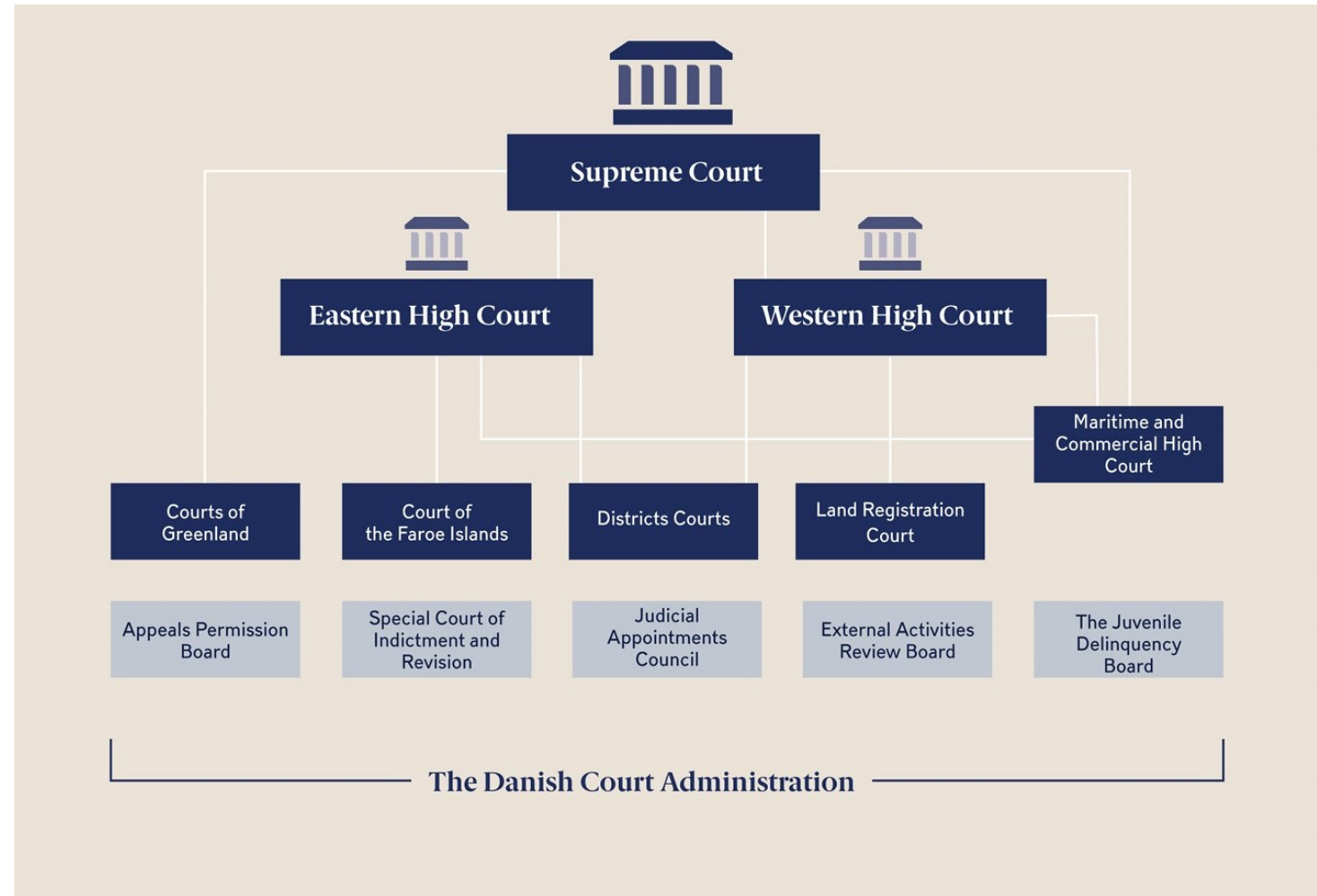
- Business owner, cand.jur. Josefine Lautrup

# The Courts of Denmark



# The Danish judicial system

- The Danish Courts are composed of the Supreme Court, the two high courts, the Maritime and Commercial Court, the Land Registration Court, 24 district courts, the courts of the Faroe Islands and Greenland
- 2.500 employees
- About 380 judges
- A budget in 2024-2027 of 2.3 billion Danish Crowns



# Number of cases processed by the courts

## The District Courts

Received cases:

- **Civil** proceedings 2023 – 53.906 cases

■ Civil cases

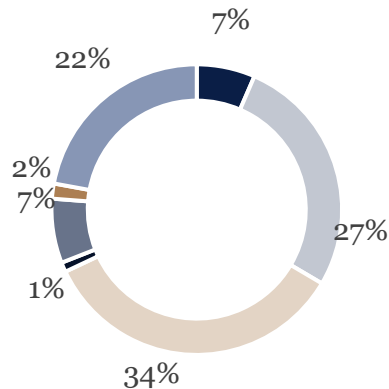
■ Criminal cases

■ Bailiff/Enforcement

■ Force/Compulsory

■ Estate of deceased person

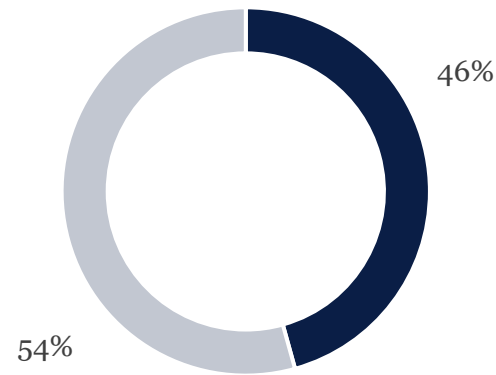
■ Insolvency



## The High Courts

Received cases:

- Appeal **civil** proceedings 2023 – 5.091 cases
- Appeal criminal proceedings 2023 – 6.052 cases

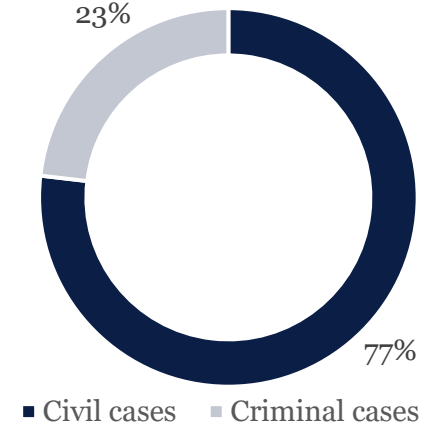


■ Civil cases ■ Criminal cases

## The Supreme Court

Received cases in 2023:

- **Civil** cases: 209
- Criminal cases: 80



■ Civil cases ■ Criminal cases

# The Danish Court Administration



# The Danish Court Administration



In English "The Danish Court Administration.



Was established in 1999 as an independent state institution.



Neither the Ministry of Justice nor the Ombudsman of the Danish Parliament has instructional powers over the Danish Courts Administration.



Responsible for the administrative, budgetary and developmental affairs of the courts.



The Danish Court Administration has no influence on the judicial activity or the decisions of the courts and is run by a Board of Directors and a Director.

# Digital Access to the courts



## The portal minretssag.dk

- In 2018 all Danish courts became digital in relation to civil cases with minretssag.dk/the Civil System
- Citizens can file and process civil lawsuits at a court via the portal minretssag.dk
- Summons, defences, other pleadings, and appendices are recorded on this portal. Also appeals are conducted here
- The ordinary correspondence with the court is done via minretssag.dk
- To log on and to identify yourself you use the Danish “MitID”  
DANMARKS DOMSTOLE

## A database of judgments

- In 2022 the database was launched
- The purpose of the database of judgments is to ensure transparency in the administration of justice and to provide a public access to rulings
- Gives all citizens free access to judgments delivered by the Courts of Denmark
- Contains civil cases as well as selected criminal cases with public interest
- Domsdatabasen and the Civil System is connected

## Developing new systems to criminal, probate and estate of deceased person cases

- The systems are expected to be completed by the end of 2026.
- The first part of the solution was put into use on 4 October 2022
- Since two other parts of the system has been put into use

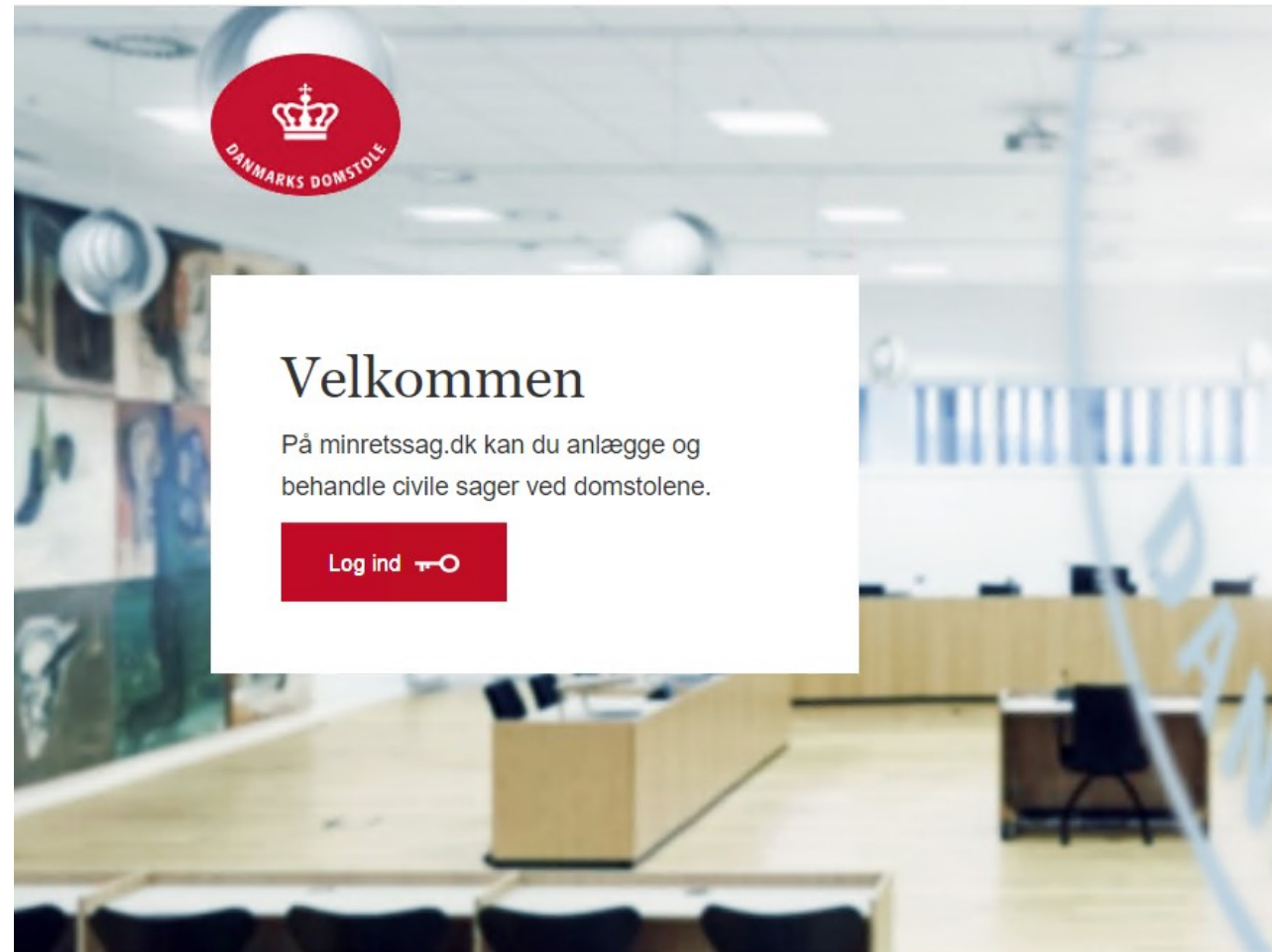
# Civil cases



# Minretssag.dk/Civil System

- Mandatory to use according to the Administration of Justice Act § 148 a (a few exceptions)
- High degree of self service – and always accessible
- All communication between the court and the parties and their lawyers takes place on “minretssag.dk”
- On minretssag.dk all parties and participants in the case can read all materials related to the case. The communication between the participants and the court also takes place here. Additionally, the court staff handles internal correspondence by means of the Civil System
- The Danish Court Administration administrate the platform and makes sure it's secure and functional
- Ensures that the courts are more efficient and more consistent in handling tasks
- Handles the proceedings of civil cases at all Danish Courts – from all District Courts to the Supreme Court

DANMARKS DOMSTOLE



## Vejledninger

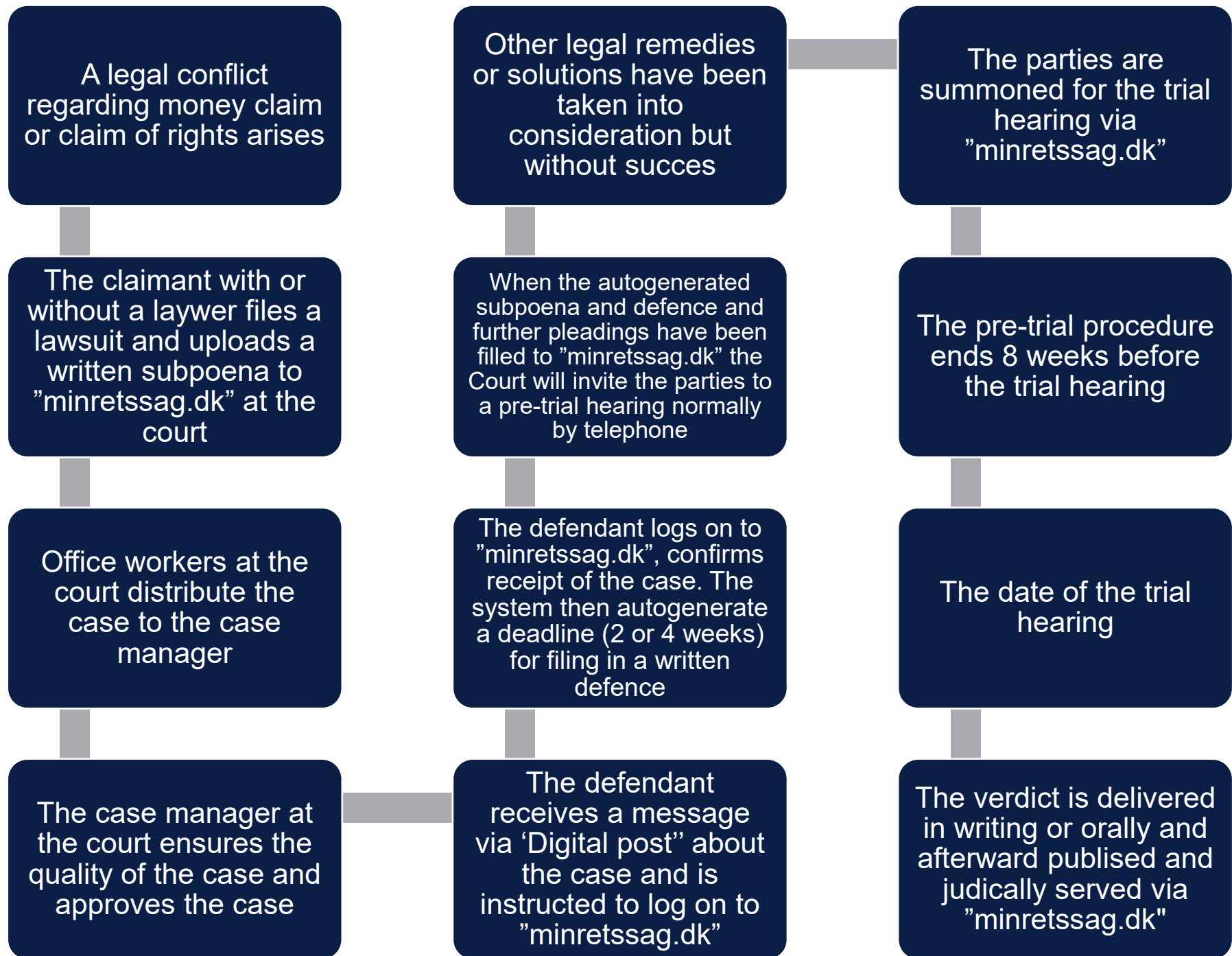
- › Om digital behandling af civile sager
- › Spørgsmål og svar
- › Om rettighedsstyring

## Aktuelt

### Driftsinfo:

Test 20-03-2023 Systemet brugere på én gang. Vi an opgaver på minretssag.dk kortlægge problemet, me på [domstol.dk](https://domstol.dk).

# Timeline of a standard civil case from start to finish



# Demonstration of the system



# Demonstration of the system

minretssag.dk



Tryk på ikonerne for hjælp  
Tryk [her](#) for yderligere vejledning

Buildnr.: 1.0.31.1(20240607.1) [Log af \( Økonomistyrelsen \)](#)

Søg i sager...

Ny Rapporter

INDBÅKKE

Min indbakke

Afdelingens indbakke

Rettens indbakke

SAGER

Mine sager

Afdelingens sager

Rettens sager

FRISTER OG PÅMINDELSER

Frister på mine sager

Frister på afdelingens sager

Frister på rettens sager

RETSMØDER

Mine retsmøder

Afdelingens retsmøder

Rettens retsmøder

SØG

Sager

Dokumenter

ÅBNE VINDUER

Håndter opgave	V/s sag	Marker som udført	Fordel sag	Vælg dommere	Genaktivér					
+2014						Advokatopdatering	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Niels	
+2014						Advokatopdatering	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Niels	
+2012						Advokatopdatering	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Niels	
+2012						Advokatopdatering	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Niels	
+1149						Afslut: Opret appelsag	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Palle	
+1149						Afslut: Opret appelsag	[intet sagsnr.]	Almindelig civil sag	Palle Poul Hansen-Jensen mod Palle	
+807						Fristoverskridelse	BS-2289/2022-RBX	Privat straffesag	TVC ADVOKATFIRMA P/S mod Jette	
+807						Fristoverskridelse	BS-5608/2022-RBX	Sag i den forenklede proces	ADVOKAT OLE GYDE POULSEN m.fl. (	
+807						Afslut: Opret appelsag	BS-5734/2022-ROX	Almindelig civil sag (anke)	Kromann Reumert mod Palle Hansen	
+807						Afslut: Opret appelsag	BS-5736/2022-ROX	Gruppesagsmål (anke)	Domstolsstyrelsen mod Bjarne Jensen	
+806						Anke	BS-5608/2022-RBX	Sag i den forenklede proces	ADVOKAT OLE GYDE POULSEN m.fl. (	
+806						Afslut: Opret appelsag	BS-5786/2022-ROX	Privat straffesag (kære)	TVC ADVOKATFIRMA P/S mod Jette	
+788						Afslut: Opret appelsag	[intet sagsnr.]	Almindelig civil sag	[ingen] mod [ingen]	
+797						Fristoverskridelse	BS-5608/2022-RBX	Sag i den forenklede proces	ADVOKAT OLE GYDE POULSEN m.fl. (	
+796						Fristoverskridelse	BS-5977/2022-RBX	Boligretssag	Kromann Reumert mod Palle Hansen	
+792						Fristoverskridelse	BS-5977/2022-RBX	Boligretssag	Kromann Reumert mod Palle Hansen	
+792						Fristoverskridelse	BS-6055/2022-RBX	Sag i den forenklede proces	ADVOKAT OLE GYDE POULSEN mod	
+790						Afslut: Opret sag, Borgerlig sag	BS-6230/2022-RBX	Almindelig civil sag	[ingen] mod [ingen]	
+786						Ny sag med alarm	BS-6361/2022-RBX	Almindelig civil sag	Bjarne Jensen mod Jette Torup Søren	
+784						Afslut sag	BS-6075/2022-RBX	Almindelig civil sag	Palle Hansen mod Adam Jacobsen	
+780						Fristoverskridelse	BS-77/2021-RBX	Sag i den forenklede proces	Thore Holst mod Jette Torup	
+740						Afslut: Opret retsbogskladde	BS-77/2021-RBX	Sag i den forenklede proces	Thore Holst mod Jette Torup	
+740						Afslut: Afslutning af sag	BS-550/2021-RBX	Førelødsansvarssag	Palle Hansen mod Jette Torup Søren	
+727						Afslut sag	BS-7878/2022-RBX	Boligretssag i den forenklede proces	'Anne A mod Anne B	
+723						Sag uden fremdrift	BS-7880/2022-RBX	Boligretssag	'Anne A mod Anne B	
+714						Afslut: Opret frit	BS-4007/2021-RBX	Almindelig civil sag	Domstolsstyrelsen mod Niels Holm	
+709						Fristoverskridelse	BS-7878/2022-RBX	Boligretssag i den forenklede proces	'Anne A mod Anne B	
+707						Intern påmindelse	BS-77/2021-RBX	Sag i den forenklede proces	Thore Holst mod Jette Torup	
+696						U-dom	BS-8056/2022-RBX	Almindelig civil sag	Kromann Reumert mod Palle Hansen	
+693						Ny sag med alarm	BS-9055/2022-RBX	Sag i den forenklede proces	ADVOKAT OLE GYDE POULSEN mod Niels Holm	
+689						Intern påmindelse	BS-7878/2022-RBX	Boligretssag i den forenklede proces	'Anne A mod Anne B	
+682						Intern påmindelse	BS-4007/2021-RBX	Almindelig civil sag	Domstolsstyrelsen mod Niels Holm	

50 opgaver  
1 2 3 4 ... 6 > hent alle

Sager (99+)

Åbn Indlæs sager Ny sag

**BS-4968/2024-RBX**  
Eget j. nr.: Økonomistyrelsen v/Charlotte Henriksen j. nr.  
Boligretssag i den forenklede proces  
Sagsøger Palle Hansen  
Sagsøgte Økonomistyrelsen v/Charlotte Henriksen m.fl.  
Rolle: Sagsøgte  
Seneste aktivitet: 26-07-2024 Sag genåbnet

**BS-5498/2024-RBX**  
Eget j. nr.: Økonomistyrelsen v/Charlotte Henriksen j. nr.  
Sag i den forenklede proces  
Sagsøger Palle Hansen m.fl.  
Sagsøgte Adam Jacobsen m.fl.  
Rolle: Sagsøgte  
Seneste aktivitet: 19-07-2024 Sagsoprettelse godkendt

**BS-4967/2024-RBX**  
Eget j. nr.: Økonomistyrelsen v/Charlotte Henriksen j. nr.  
Almindelig civil sag  
Sagsøger Palle Hansen m.fl.  
Sagsøgte Niels Holm m.fl.  
Rolle: Sagsøgte

Frister og Retsmøder (33)

Håndter frist Åbn sag

**Påstandsdokument 16-05-2017** +2652  
BS-2717/2017-HJR  
Eget j. nr.:

**Påstandsdokument 23-11-2017** +2481  
BS-2717/2017-HJR  
Eget j. nr.:

**Processkrift 01-12-2017** +2453  
BS-4418/2017-HJR  
Eget j. nr.:

**Forkyndelse 01-12-2017** +2453  
BS-4418/2017-HJR  
Eget j. nr.:

**Kvittering for modtagelse 09-08-2018** +2202  
BS-4430/2018-RBX  
Eget j. nr.:

**Kvittering for modtagelse 23-08-2018** +2188  
BS-4882/2018-ROX  
Eget j. nr.:

Kladder - Slettes efter 60 dage (1)

Fortsæt Slet

**Appel**  
Eget j. nr.: 000-Dom  
Senest redigeret 02-08-2024 kl. 09.30

**Retsafgift (7)**

Betal Markér alle

**BS-5949/2018-ROX**  
Eget j. nr.:  
Beløb: 750,00 kr. til betaling senest 08-10-2018  
Rolle: Appellant

**BS-7214/2018-ROX**  
Eget j. nr.:  
Beløb: 400,00 kr. til betaling senest 21-12-2018  
Rolle: Kærende

# Collaboration is Key



# Introduction to the Collaboration

## Citizen portal

[Minretsag.dk](https://www.minretsag.dk)

File case, sign, pay, see status

[Tinglysning.dk](https://www.tinglysning.dk)

Property Right, wills, apply, sign and pay

[Domsdatabasen.dk](https://www.domsdatabasen.dk)

See finalized verdicts anonymized

[Domstol.dk](https://www.domstol.dk)

Main site for the Courts of Denmark, Information and self service via forms

## Systems



### Domsdatabasen

Publishing of all relevant Verdicts in a pseudonymized version to domsdatabasen.dk



### E-tinglysning

Case management and registry of ownership, loans, and liens are publicly recorded to secure and prioritize rights over conflicting claims.



### CVR

Central component that calls the CVR and provides data related to all Danish organizations and companies. Is used by all DSSs Case-management-systems



### Sending Engine

Sending engine used by all case-management systems at to send messages and documents through secure mail, tunnelmail, digital post and SMS



### Civil

The Civil system is a system that allows citizens/lawyers/etc. to ask the court to help settle conflicts.



### Foged

Case management system of all enforcement proceedings (Bailiff cases).



### CPR

Central component that calls CPR services and provides data related to citizens. Is used by all DSSs Case-management-systems



### Berammelse

Can be used to search in the court staff's calendars and publish/reserve calendar blocks.



### Service API

API gateway between Civil and DDB – to ensure automatic case transfers from Civil can to DDB.



### SMS Portal

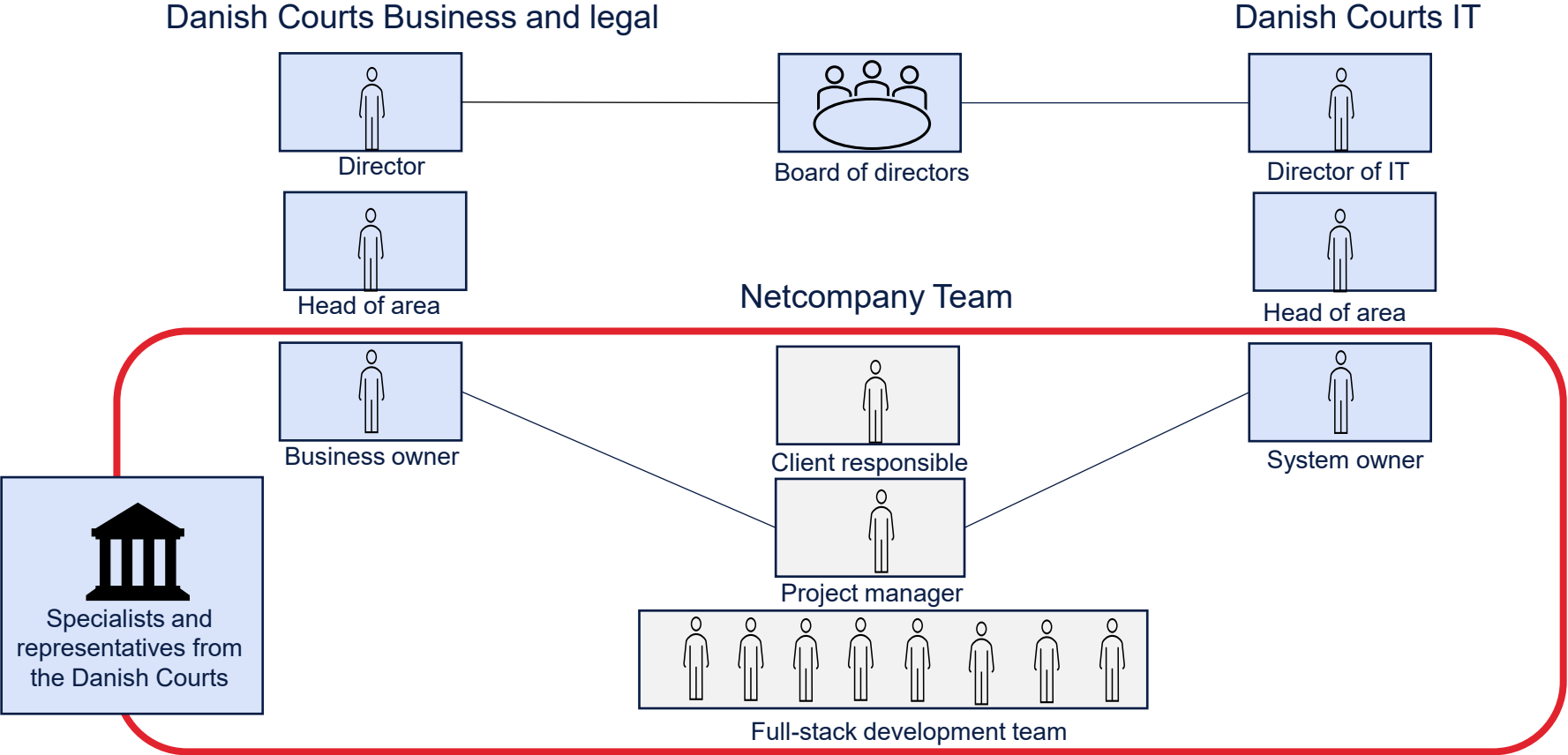
A portal that shows messages and status of SMS messages sent through Sending Engine



### Insolvency registry

Integration that is used to declare individuals or companies bankrupt in connection with enforcement proceedings.

# Organization and collaboration

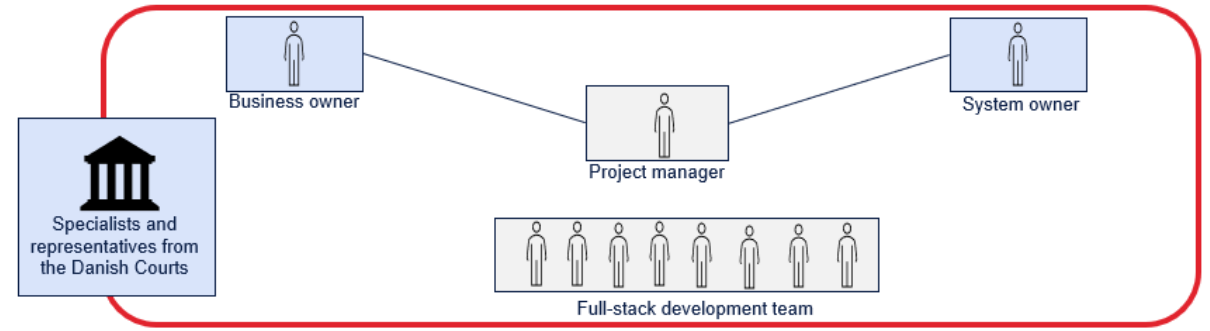


# Co-located at the Danish Court Administration

- Fully co located at the Danish courts
- Fixed dedicated teams ensure that we know the business, the system and each other well
- Direct daily contact



# Daily collaboration and repeated agile timeline



Current sprint – all sprints = 4 weeks



- Backlog refinement
- Analysis
- Prioritization of backlog and pipeline
- Assign estimates to tasks

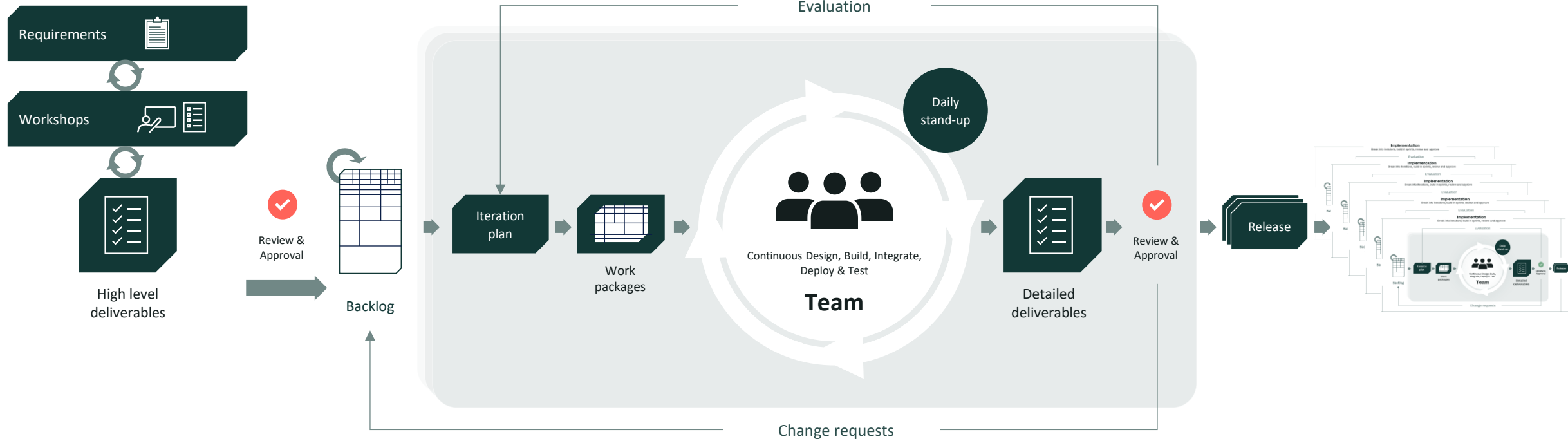
- Sprint Kickoff meeting
- Assign tasks
- Assign task hours
- Identify obstacles

- Standup meeting
- Get Task
- Code change
- Unit test
- Build test
- Merge request
- Deploy
- Test
- Update tasks

- Sprint review
- Demo
- Test
- deployment(Deployment plan)



# Agile Methodology



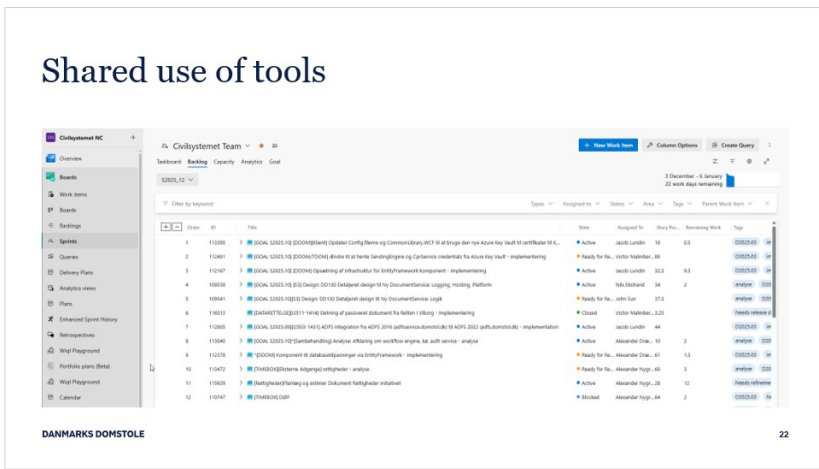
## Control mechanisms



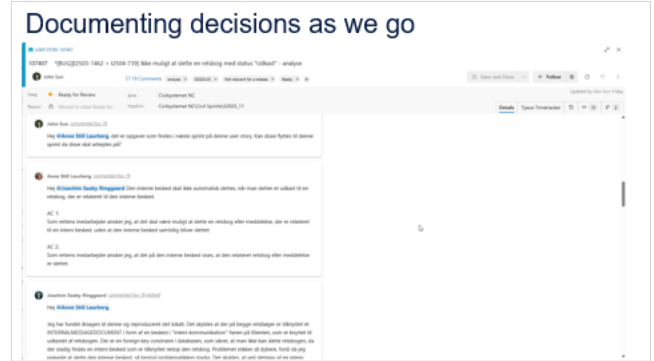
# Collaborative Partnership Approach:

- **Shared toolsets and processes** - We work with the same tools and methodologies as our clients, ensuring seamless integration and alignment
- **Unified visibility** - Maintaining shared dashboards and progress tracking that give all stakeholders real-time insight into project status
- **Transparent task management** - Joint oversight of deliverables, milestones, and responsibilities across both Netcompany and The Danish Courts
- **Collective accountability** - Shared ownership of results creates stronger commitment and faster problem-solving
- **Continuous alignment** - Regular sync-points ensure everyone stays focused on the same objectives and priorities

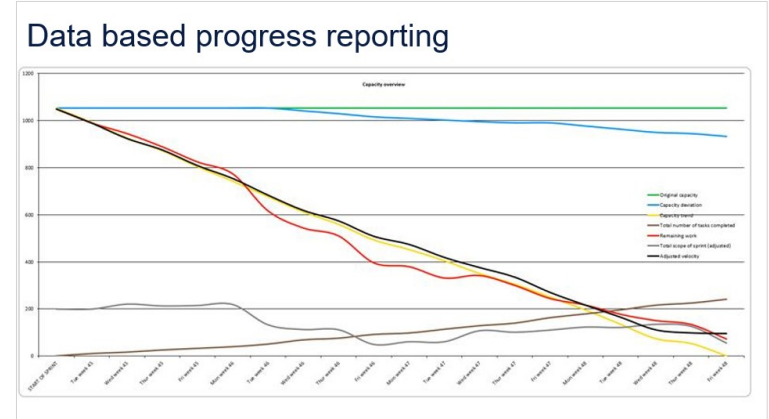
Shared use of tools



Documenting decisions as we go



Data based progress reporting



# Shared use of tools

Civilsystemet NC

Civilsystemet Team

Taskboard Backlog Capacity Analytics Goal

S2025\_12

3 December - 6 January  
22 work days remaining

Filter by keyword

Types Assigned to States Area Tags Parent Work Item

Order	ID	Title	State	Assigned To	Story Poi...	Remaining Work	Tags
1	113395	> [GOAL S2025.10] [DDOM][Klient] Opdater Config.fileerne og CommonLibrary.WCF til at bruge den nye Azure Key Vault til certifikater til K...	Active	Jacob Lundin	18	0.5	D2025.03 ir
2	112491	> [GOAL S2025.10] [DDOM/TDOM] Ændre til at hente SendingEngine og CprService credentials fra Azure Key Vault - implementering	Ready for Re...	Victor Malmber...89			D2025.03 ir
3	112167	> [GOAL S2025.10] [DDOM] Opsætning af infrastruktur for EntityFramework komponent - Implementering	Active	Jacob Lundin	32.5	9.5	D2025.03 ir
4	109538	> [GOAL S2025.10] [S3] Design: DD130 Detaljeret design til Ny DocumentService: Logging, Hosting, Platform	Active	Nils Ekstrand	34	2	analyse D20
5	109541	> [GOAL S2025.10][S3] Design: DD130 Detaljeret design til Ny DocumentService: Logik	Ready for Re...	John Sun	37.5		analyse D20
6	116513	[DATARETTELSE][I2511-1414] Sletning af passiveret dokument fra Retten i Viborg - Implementering	Closed	Victor Malmber...3.25			Needs release d
7	112805	> [GOAL S2025.09][I2503-1431] ADFS integration fra ADFS 2016 (adfservice.domstol.dk) til ADFS 2022 (adfs.domstol.dk) - implementation	Active	Jacob Lundin	44		D2025.03 ir
8	113040	> [GOAL S2025.10]*[Sambehandling] Analyse: Afklaring om workflow engine, kø, auth service - analyse	Active	Alexander Dræ... 10	2		analyse D20
9	112378	> *[DDOM] Komponent til databasetilpasninger via EntityFramework - Implementering	Ready for Re...	Alexander Dræ... 61	1.5		D2025.03 ir
10	113472	> [TIMEBOX][Eksterne Adgange] rettigheder - analyse	Ready for Re...	Alexander Nygr...60	3		analyse D20
11	115929	> [Rettigheder]Planlæg og estimer Dokument Rettigheder initiativet	Active	Alexander Nygr...28	12		Needs refine
12	110747	> [TIMEBOX] DØP	Blocked	Alexander Nygr...64	2		D2025.03 Ni

# Documenting decisions as we go

USER STORY 107407

107407 \*[BUG][I2503-1462 + I2504-739] Ikke muligt at slette en retsbog med status "Udkast" - analyse

John Sun

19 Comments analyse x D2025.03 x Not relevant for a release x Ready x +

Save and Close Follow

State Ready for Review Area Civilsystemet NC

Updated by John Sun: Friday

Reason Moved to state Ready for Iteration Civilsystemet NC\Civil Sprints\S2025\_11

Details 7pace Timetracker 13 2

John Sun commented Nov 19

Hej @Anne Still Laurberg, det er opgaver som findes i næste sprint på denne user story. Kan disse flyttes til denne sprint da disse skal arbejdes på?

Anne Still Laurberg commented Nov 19

Hej @Joachim Saaby Ringgaard Den interne besked skal ikke automatisk slettes, når man sletter et udkast til en retsbog, der er relateret til den interne besked.

AC 1:

Som rettens medarbejder ønsker jeg, at det skal være muligt at slette en retsbog eller meddelelse, der er relateret til en intern besked, uden at den interne besked samtidig bliver slettet:

AC 2:

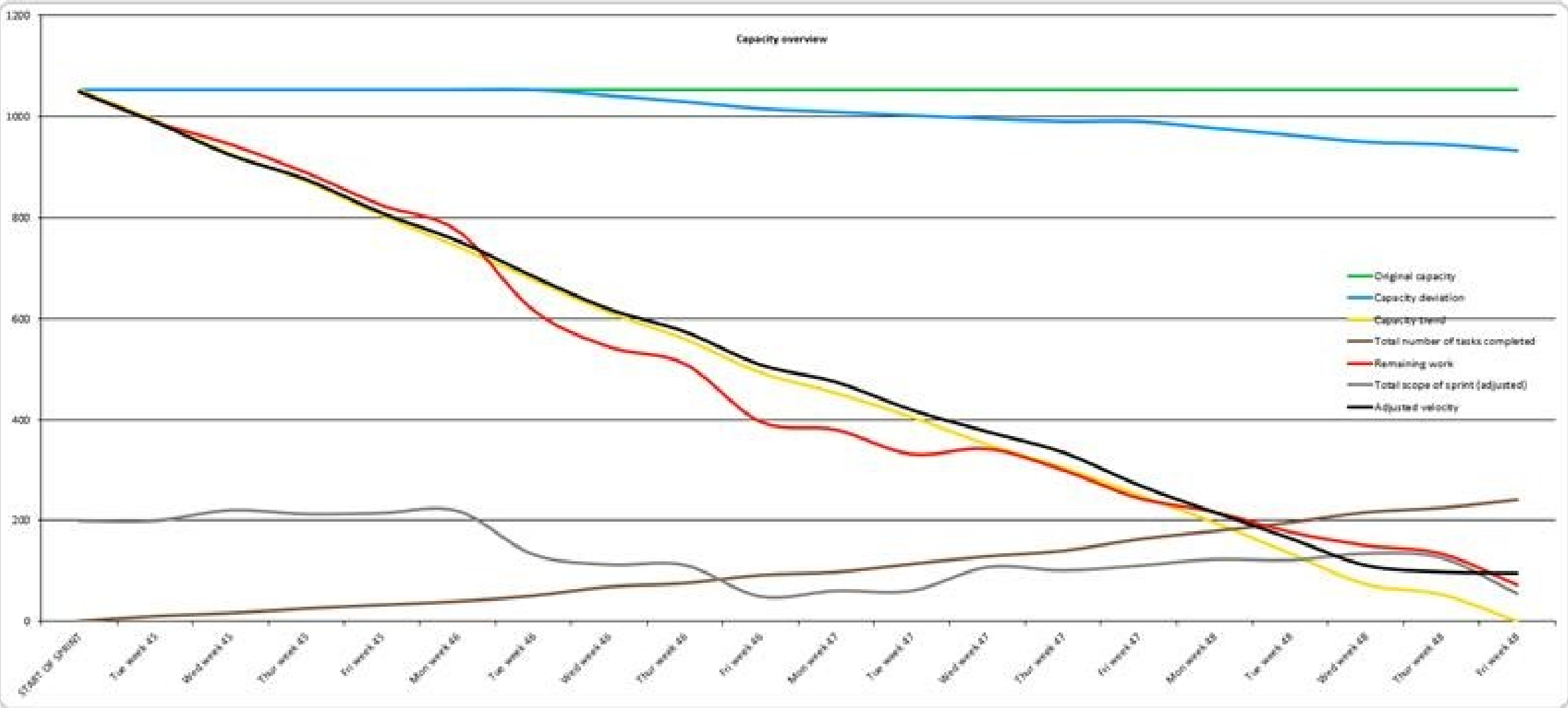
Som rettens medarbejder ønsker jeg, at det på den interne besked vises, at den relateret retsbog eller meddelelse er slettet.

Joachim Saaby Ringgaard commented Nov 18 (edited)

Hej @Anne Still Laurberg,

Jeg har fundet årsagen til denne og reproduceret det lokalt. Det skyldes at der på begge retsbøger er tilknyttet et INTERNALMESSAGEDOCUMENT i form af en besked i "Intern kommunikation"-fanen på Klienten, som er knyttet til udkastet af retsbogen. Der er en foreign key constraint i databasen, som sikrer, at man ikke kan slette retsbogen, da der stadig findes en intern besked som er tilknyttet netop den retsbog. Problemet stikker så dybere, fordi da jeg prøvede at slette den interne besked, så bestod problematikken stadig. Det skyldes, at ved sletning af en intern

# Data based progress reporting



# Benefits of close cooperation



- **Regulatory compliance** - Joint team structure enables immediate response to frequent legislative changes and regulatory updates
- **Enhanced security implementation** - Combined expertise ensures robust security measures that meet the highest standards in the regulated environment
- **Accelerated decision-making** - Co-located teams eliminate delays in approvals and clarifications for complex solution components
- **Improved solution quality** - Continuous knowledge sharing between domain experts and technical specialists reduces errors and rework
- **Seamless knowledge transfer** - Permanent team members from both organizations build deep, shared understanding of complex requirements
- **Reduced development cycles** - Agile methodology with unified toolsets enables faster iterations and quicker delivery of critical features
- **Risk mitigation** - Joint oversight and continuous collaboration identify and address potential issues before they impact delivery

# Lessons learned – System development

- **Don't over-specify upfront** - Detailed specifications at project start often become obsolete; focus on outcomes rather than predetermined solutions
- **MVP approach delivers faster value** - Building minimum viable products allows for early validation and course correction before major investments
- **User feedback trumps assumptions** - Real user testing reveals insights that no amount of planning can predict or replace
- **Embrace the unknown** - Accept that you cannot foresee all challenges and requirements; build flexibility into your approach from day one
- **Real users, real insights** - Involving actual end-users in MVP testing provides authentic feedback that drives meaningful improvements
- **Define the 'what', not the 'how'** - Specify desired outcomes and let technical experts determine the optimal implementation approach
- **Iterative learning beats perfect planning** - Multiple small cycles of build-test-learn generate better solutions than extensive upfront analysis
- **Feedback loops accelerate success** - Establishing continuous user feedback mechanisms enables rapid adaptation and improvement
- **Flexibility over rigid specifications** - Maintaining adaptability throughout development yields better outcomes than strict adherence to initial plans

